



*Be Our Guest.*

Dear Valued Country Inn & Suites Guest:

To ensure that all guests of the Country Inn & Suites, Big Rapids have an enjoyable and relaxing time, we request adherence to the following policies:

- ❖ In accordance with local Fire & Safety Policies, no loitering, running or playing is permitted in the hallways or in the stairwells. These areas must remain clear and accessible at all times.
- ❖ Guestroom doors must remain closed. Guestroom doors may not be propped open for any reason. This policy is enforced in the interest of personal safety, the security of personal property and noise control.
- ❖ Each guestroom must be registered to and have staying in it, at least one adult over the age of 21 years. All children must be supervised at all times.
- ❖ The pool area is open each day from 7 a.m. until 11p.m. No food or glass containers are allowed in the pool area. Proper attire is required. Children 14 and under must have adult supervision. Please follow all rules posted in the pool area.
- ❖ The Fitness Center is open each day from 7 a.m. until 11 p.m. No food or glass containers are allowed in the Fitness Center. Proper attire is required. Children 16 and under must have adult supervision.
- ❖ The individual to whom a guestroom is registered is responsible for that room and its occupants, including any damage to the property or disturbance of other guests.
- ❖ There will be No Sports Equipment, of any size, permitted in the hotel. This includes hockey sticks, pucks, helmets, bats, balls, golf clubs, Frisbees, skateboards or the like.
- ❖ No exceptions. Clothing and uniforms may be brought in for cleaning and drying.
- ❖ There is a \$500.00 fine for falsely setting off the fire alarm system.
- ❖ All public areas, including the Dining Room and Pool area, are available to all registered hotel guests during posted times regardless of scheduled special events.
- ❖ Hotel “quiet time” begins at 11 p.m. each evening. The Pool area and Fitness Center close at this time and we ask that consideration for the comfort and enjoyment of all guests in the hotel be observed. The “quiet time” policy will be enforced.
- ❖ Our goal is to ensure that all of our guests have a safe and enjoyable stay while they are with us. We appreciate your cooperation and thank you for your consideration of the other guests in the hotel.

Country Inn & Suites, Big Rapids  
Management and Staff

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Guest Signature of Agreement

Date