



Dear Valued Guest,

**Welcome to the Country Inn & Suites – Williamsburg East.**

Whether you are traveling on business or pleasure, we know you have a choice and are honored that you have selected our property for your lodging needs. We are committed to providing you with the level of service you have come to expect from the Country Inn & Suites name.

**During your visit we invite you to enjoy our  
Complimentary Continental Breakfast.  
Continental Breakfast is served daily 7:30am – 10:30am in our  
breakfast room off of our lobby.**

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**We offer wireless internet access throughout the hotel as well as internet access and printing capabilities on our lobby computers. Our outdoor seasonal pool is open 10am-10pm, our fitness room (located on the 3<sup>rd</sup> floor) is open 6am-10pm and our gameroom can be accessed thru door #2 in the garage area (or by taking the back stairs down to the garage). You can find ice machines on the 2<sup>nd</sup>, 3<sup>rd</sup> & 4<sup>th</sup> floors. Vending machines in the garage area & on the 3<sup>rd</sup> & 4<sup>th</sup> floors. Our guest laundry is located on the 4<sup>th</sup> floor & we do have laundry supplies available for purchase at the front desk.**

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Shortly after you checkout you should receive a survey from Country Inn & Suites By Carlson (if we have your email address on file) regarding your stay with us. It is our goal to exceed your expectation and achieve a "10" on each portion of the survey. If you feel that this is not the case or if there is anything we can do to make your visit more enjoyable please contact Guest Services. **We thank you for choosing Country Inn & Suites and look forward to Welcoming you on your next visit to Williamsburg.**

Sincerely,  
Shelley Miller  
General Manager

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800-456-4000 [www.countryinns.com](http://www.countryinns.com)