

### **Terms and conditions:**

- For groups of 9 or over you will be requested to dine on a special set menu. Please contact the restaurant / bar directly by telephone or e-mail for these reservations.
- The restaurant / bar booking tool will request credit or debit card details for certain dates during the year (Valentines and Christmas Day). No money is charged to this card unless we receive less than 24hrs notice of either any reduction of numbers or cancellation. In such circumstances a cancellation charge of £15 per person will be applied.
- All prices are inclusive of 17.5% VAT. A discretionary service charge of 12.5% will be added to your bill.

### **Card policy and security information (if applicable)**

- All your information is fully encrypted using the latest SSL and PGP technology.
- Your card details will be temporarily held on a 'Live Bookings' secure server and deleted 7 days after your reservation date.
- If for any reason you cannot fulfill your reservation, please ensure that you cancel online, or notify the restaurant by telephone, at least 24 hours in advance.
- Restaurant contact details will be included in your email confirmation.
- In certain cases, failing to fulfill your reservation, without having notified the restaurant in advance, may result in a charge being made to your card.
- Please contact the restaurant if you require further information.