

Dear Judith – last night I was in an accident on my way to a meeting downtown. I wasn't hurt just a little shaken and mentioned this to Laci and Kimberly when I was checking in. They were both extremely thoughtful and concerned for my well being which I very much appreciated. I retired early and received a call from Basil letting me know that he and others had heard and they were sending soup up to my room.

Not only did they send soup (which was delicious) but they also sent beautiful flowers, a card and dessert.

I cannot express enough my heartfelt gratitude and thanks for the caring and concern shown by the staff at the Radisson Plaza VII. Julene had slyly asked my favorite color and then got me a flower arrangement with my color. I know Carolyn was behind it all as well.

It is never fun to be away from home and not feeling well. Your team went way above and beyond hospitality but showed genuine caring, concern and friendship which I truly appreciated. I did not feel away from home because I was in a comfortable and familiar place with friends.

They are a truly awesome team.

Sincerely,

Carmen