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May 15, 2007

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Dear Manager:

I rarely write letters of this nature, but I know I appreciate it when someone advises me when one of our attorneys or a member of our staff does something extraordinary as I think it reflects positively on the entire organization. I have been staying at the downtown Radisson for several years now, and my comments have been so positive that many of my partners are staying there now as well. We often have the opportunity to stay in downtown Minneapolis and have tried all of the hotels, but I firmly believe the Radisson does the best job of providing service for a value.

Toward that end, I wanted to especially single out Julene Anderson. I have gotten to know Julene over the years from my various trips, and she is an extremely valuable asset to your organization. I have stayed at the concierge level at hotels throughout the country, and she puts forth the extra effort to know what is going on in the Cities from the activities to the restaurants, and she also knows how to make the guests feel special.

I am sure you are already well aware of Julene's talents, but I wanted to pass this along.

Sincerely,



Daniel E. Ashmore

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