



Central States Anthropological Society

A Section of the American Anthropological Association

Established 1921

May 8, 2007

Lynn Williams
Special Events Sales Manager
Radisson Plaza Hotel
35 South 7th Street
Minneapolis, MN 55402

Dear Lynn,

On behalf of the Board and members of the Central States Anthropological Society, I would like to express our sincere thanks to you and the entire staff of the Radisson Plaza Hotel for a wonderful experience during our April 12 to 14, 2007 Annual Meeting. Our final attendance count was 210. The Radisson staff made everyone feel welcome and accommodated.

We could not have been happier with the outcome of the weekend or the hospitality received from the staff we encountered. The weekend went very smoothly and everything was perfect. We could not have asked for a more pleasant surrounding or group of people to work with. The staff's attention to detail and our needs was beyond compare. Comments from everyone have been very positive and complimentary of the facility and hospitality of the staff.

I personally want to thank you, everyone at the front desk, banquet and kitchen staff, and engineering for all of time, energy, and generosity shown to us during the week of the conference. All of you are wonderful to work with, and could not have made the planning and execution of the event more pleasant or easier.

There are a few specific moments I want to point out and extend extra thanks to those involved:

- Thanks to you, Lynn, for taking the time to respond to my many calls and emails during the months leading up to conference week, that kind of open communication and your willingness to respond as well as your suggestions made the event itself go very smoothly;

- Thanks to the banquet staff like Ginger, Cindy, Ann, and others who worked banquet service during the conference...their quick action, willingness to accommodate different tastes, and attention to details made everyone feel special;
- Thanks to the desk staff who answered every question, patiently listened to anxious guests, and solved every problem that occurred for the guests staying at the facility;
- Thanks to the chef and kitchen staff for wonderful food...every food event was well received and raved about;
- Thanks to people like John who responded immediately to our AV needs, Ngawang, and the other staff who opened and locked rooms at our request;
- A VERY SPECIAL THANKS to the managers who made sure our billing was correct and even came in on Sunday to go over charges with me....they include Michael, Clarissa, Julie, Ben, and Mary Howard;
- Thanks to everyone for all the small and large things done to make our event a success behind the scenes.

I can't say enough wonderful things about how we were treated or the facility itself. Working with you was a pleasure and I could only hope that we would have a similar experience in other locations that we may visit.

Please do not hesitate to use me as a reference for other groups you may be considering your location. We will be sure to sing your praises and highly recommend an event at the Radisson Plaza Hotel.

With Sincere Appreciation,

A handwritten signature in cursive script that reads "Joyce Lucke". The signature is fluid and elegant, with a large initial 'J' and a long, sweeping underline.

Joyce Lucke
Meeting Planner, Paragon Meeting & Events

for the Central States Anthropological Society