

March 23, 2006

Radisson Hotel
6060 N. Central Expressway
Dallas, TX 75206

Attention Tina Seebaran

Dear Ms. Seebaran:

We recently used your facilities for our Texas Association Legions of Honor Mid-Winter Convention. This was held March 2-5, 2006.

From the beginning to the end John Fox and ~~Berto Ortiz~~ worked with us to help make the Convention a success. They exceeded all possibilities and we were told by our peers that it was the best Mid-Winter they had attended in ages.

John helped us with all the details and Berto, well what can I say, he made the banquet a total success. Every time a crisis came up it was handled and solved. You have two great employees in these employees.

We received many compliments about the room accommodations, as well as the staff. I even mentioned the maintenance personnel were so friendly and my wife especially liked the flowers in the front entry. You can rest assured I will let the Hella Shrine know that this is one fantastic place to hold any conventions.

Sincerely,

James and Freda Brittain

Berto,

Carlson is a member of an Human Resource Information Technology Leadership Network. This week the HRIT Network met in your hotel and was very pleased with the services provided. The person we use to plan the events and coordinate the meeting (Brian Hackett) pulled me aside several times and mentioned how responsive you and your team were to all of his requests. He was very impressed from the very first contact with you through the end of the meeting. Thanks for making this a special meeting. It will make it easy for me to keep guiding our meetings to our wonderful Radisson hotels around the US!

My thanks,

Greg Peters
VP HR Shared Services
Carlson Companies
P.O. Box 59159
Minneapolis MN 55459-8212
763-212-4959
gpeters@carlson.com

Tina

I just wanted to send a HUGE Thank you to you and your staff. The Tip-Off Dinner last night was absolutely fantastic.

Chef did a wonderful presentation in preparing the food. You know when you go for a tasting, which was a lot of fun and very yummy by the way, you think man this is great! But that is for 3 people wonder what it will be like for 300. It was wonderful. Everyone commented on how great the food was. The presentation was very nice and the food was warm and yummy.

Berto is a wonderful person to work with. He is so easy going and helpful and I really appreciate working with him. He has been a great support system in keeping me at ease and making sure that every detail is fine and perfect. Anything I asked of him, he had done almost immediately. He is great!!

His staff of Jack and Adrian and the rest of the servers were very very friendly and accommodating. You could tell that they knew this was an important event and they would check and double check with me and everything just went off without a hitch. They were all so accommodating and just really made it a first class event!!

I cannot express to you how much I value our relationship and how easy it is to do an event with your and your hotel. I never have to worry. When I gave my final count and then had to call back 2 hours later and up it 30 people Berto made it so easy and got it done.

Again I really appreciate all they did to make it so successful. Coach Doherty and Mr. Orsini were extremely impressed and very pleased with the event. I got a lot of comments from them on how nice the event was, how pretty the ballroom looked and how good the food was.

Thank you, Thank You Thank You

Kristi

Kristi L. Kaiser :: Athletics Special Events & Suites Coordinator
P.O. Box 750216 :: Dallas :: TX :: 75275-0216
The Mustang Club :: SMU Athletics Department

T e x a s M u n i c i p a l
Human Resources
A s s o c i a t i o n

March 2, 2006

Mr. Dave Reasoner
General Manager
Radisson Hotel Central Dallas
6060 North Central Express
Dallas, TX 75206

Dear Mr. Reasoner:

The Texas Municipal Human Resources Association (TMHRA) would like to thank the Radisson Hotel Central Dallas staff for doing an exceptional job in organizing the TMHRA TxPelra and Civil Service Workshops held on February 8-10, 2006. The Radisson staff did a stupendous job in not only fulfilling our needs, but in anticipating them as well.

Whenever an event of this size occurs, there are always concerns of what "might" happen or what "could" happen. First, I want to recognize John Fox, Sales Manager. He is always a pleasure to work with, and I know from previous experience that he works with his clients to understand and meet their needs. I know that if by chance, something does arise, I can go to John and know that the situation will be addressed. He provides a great sense of comfort and security during an event.

Berto Ortiz, Conventions Services Manager, is another person I would like to recognize. He is detail oriented and was very efficient in taking the information that was provided to him and bringing it to fruition. His positive attitude and the attitudes and service provided by the hotel staff were exemplary. It was always, "I'll take care of it right away..." It is evident that there is great communication and rapport among the staff. Angelica Camona, Banquet Manager, and the staff (especially Adrian Ramirez) need to be recognized for their positive attitudes and willingness to go above and beyond to make our event a success. The "little" touches provided by them and many other staff members were greatly appreciated.

I especially want to recognize Adrian for his outstanding service and cheerful attitude. My colleague and I felt spoiled having coffee and water brought to us at the registration desk each day. His foresight and experience to not just assume, but to question, greatly aided in the success of the event. There were many touches that might seem little, but were noticed and greatly appreciated. Sometimes it is the simple acts that create a big impact.

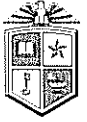
A standing ovation goes out to all the Radisson staff that helped to make the TMHRA TxPelra and Civil Service Workshops the success they were.

Sincerely,



D. LaeLonne Parent-Smith, CMP
Affiliate Services Coordinator

Cc: John Fox, Sales Manager ✓



TEXAS TECH UNIVERSITY

College of Human Sciences™

Institute for Child & Family Studies

January 19, 2007

Ms. Christie Compton
Radisson Hotel Central Dallas
6060 N. Central Expressway
Dallas, TX 75206

Dear Christie

Thank you so much for your assistance and support in making our 2007 PRISM Protocol Conference a success. All our experiences at the Radisson were pleasant ones! Please convey our thanks to your staff since they made sure that the breaks were timely, the food was excellent, and guest and break-out rooms were perfect. I can assure you that we will be returning to your facility for future trainings.

Best wishes for continued success. We look forward to working with you and your team again in the very near future.

Sincerely

A handwritten signature in black ink that reads "Jana Winter".

Jana Winter

June 1, 2006

To Whom It May Concern:

Back in February, I held my wedding reception at the Radisson Hotel Central Dallas. This letter is long overdue, I know, and I apologize. But I wanted to take a minute to commend the staff of the Radisson for their diligence and attention to detail.

I met Monique Boyd less than three months before my wedding day. At that point in my wedding planning, I had already been deceived by two other reception locations, even taken for a \$1000 deposit by one location. I was distraught and frustrated. My wedding day was something I dreamed about for years. It was the most important day of m life and I wanted it to be perfect. After meeting with Monique for the first time, my attitude changed and I was once again excited about my wedding day. Monique's creativity and class assured me that I would not be disappointed.

On the day of the wedding, everything was perfect. The room was decorated beautifully, the servers were paying attention to every detail for every guest, and the entire event ran smoothly. Our family and friends commented on how kind and professional the hotel staff was.

I commend Monique Boyd and her team for contributing to my fairy-tale wedding day!

Many thanks,

Rose Lowry