

The Radisson Hotel Utica Centre is central New York's friendliest hotel. We appreciate the opportunity to serve your needs today and in the future.

At the Radisson you will be welcomed by smiling faces and cheerful greetings. Every employee, whether a housekeeper, Front Desk Clerk, Waitperson, Engineer or Bartender will please you with kindness, smiles and good service. The hotel is dedicated to you, our guest, by demonstrating our policy of 100% Guest Satisfaction and consistently improving our services and amenities. The Radisson Hotel-Utica Centre is once again achieved the Presidents Award for 2006 marking our 6th consecutive year and has also been awarded the Radisson Guest Choice Award making the hotel the #1 property as selected by our guests.

We are Radisson's best.

The Radisson Hotel offers unparalleled services and amenities, our Garden Grille Restaurant is locally renowned for Sunday Brunch and Friday and Saturday Prime Rib and Seafood Buffet's. Our Encore Lounge offers the opportunity to relax and enjoy your beverage or meal while watching your favorite TV show on one of the large screen TV's. Our Fitness Center offers both steam rooms and saunas along with 14 cardio stations of Nautilus equipment complete with treadmills, stair climbers and an elliptical machine. The indoor pool and whirlpool offer the opportunity to relax or get a little exercise and is a sure hit with the kids at any time. The guest rooms are equipped with Sleep Number Beds by Select Comfort and a luxury-bedding package designed to enhance your sleep experience. The complimentary wireless internet which is available throughout the hotel and guest rooms makes the hotel our office on the road, and for those who don't travel with a computer our business center enables you to stay in touch.

We at the hotel pride ourselves on offering a superior guest experience backed by Radissons 100% Guest Satisfaction Guarantee which states "If you are not satisfied with something, please let us know and we'll make it right or you won't pay for that product or service."

I hope you will choose the Radisson Hotel-Utica Centre for your accommodations needs. If I can do anything please feel free to contact me directly at mark.cherry@radisson.com

Cordially

Mark Cherry
General Manager